



March 10, 2022

Dear Parents and Caregivers,

By now, you have likely heard about our voluntary powder formula recall as we've worked diligently to ensure that all families are aware of this important information. The recall includes some of the powder formula products made at one of our manufacturing locations in Sturgis, Michigan, for our Similac, Elecare, and Alimentum brands as well as a single lot of Similac PM 60/40. It's important to know that our liquid formula products, and powder formulas manufactured at other Abbott manufacturing facilities are not included in the recall.

Please know that we are doing everything it takes to provide families the formula they need. As part of that commitment, we are refunding or replacing products included in the recall, and we have already started processing those claims*.

We know that millions of parents like you count on formula to feed your baby – your most precious gift. And the time you spend feeding your child every day is sacred – for you and for your baby who counts on you to provide the love, care, and nutrition they need to support their growth and development.

We can only imagine the stress and concern that has been created by this recall. Right now, getting your baby the nutrition they need is your number one priority – and it's ours too. We are acutely aware that this news comes at a time when the availability of formula has already presented parents with added challenges. Right now, we want you to know that we've taken important steps to help you get the nutrition your baby needs, including:

- Increasing production of our Similac formulas by running our other manufacturing facilities at maximum capacity.
- Bringing Similac Advance infant formula into the U.S. from an FDA-registered manufacturing site in Europe, including shipments by air.
- Converting some of our production of other Abbott liquid products to Similac where we can.

For some, this recall may mean switching to a different formula either from Similac or other manufacturers. During this time, it's important to maintain safe feeding practices. To make sure you are getting the best information about feeding your baby and answers to your questions about the best feeding options for you and your baby, please reach out to your pediatrician or healthcare professional.

We are committed to sharing timely updates with you to provide you with as many resources as possible as well as tangible actions we are taking to provide you with the formula they need.

Dr. Karyn Wulf, Pediatrician
Mom of four
Pediatric Medical Director at Abbott

For more information about the voluntary recall, visit Similacrecall.com or call our hotline 1-800-986-8540.

***Please read guidelines for refunds/replacement on Similacrecall.com**